



# Certificate IV in Hospitality

National ID: SIT40422 | State ID: BHW3

Do you want to work in a supervisory role in the exciting world of restaurants, bars and hotels? Whether you have a dream to be employed on local shores in Australia's buzzing hospitality industry, or have your sights set on a career adventure overseas, this course is your first step to starting your journey as a team leader.

Your employment options will be diverse; you might picture yourself overseeing operations at a seafood restaurant here in WA, managing a coffee shop on the coastline of Italy, or being a concierge at a hotel and welcoming guests from around the world.

Be guided from our expert team of lecturers who are hospitality industry specialists, as you learn supervisory skills to start developing your individual leadership style. Be trained in financial management, monitoring the work of the team, managing workplace conflict and coming up with innovative solutions to problems.

You'll also build strong fundamental skills in hospitality service which will be a basis for overseeing the operations of your area, along with knowledge on how to build rapport with customers and enhance their experience.

The hospitality, tourism and events industries are the world's largest employers and this course will give you a supervisory qualification to work in settings such as restaurants, hotels, cafes, nightclubs, pubs and in gaming. You'll be job ready for roles such as Bar Supervisor, Food and Beverage Manager, Duty Manager and Concierge.

Advance your career options and become a skilled operator in a supervisory role in hospitality.

## Your qualification prepares you for roles such as:

Food and beverage manager | Bar supervisor | Concierge

Further Study Option(s)

Diploma of Hospitality Management

Advanced Diploma of Hospitality Management

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## Course Overview



Location	Duration	Competitive	Selection criteria
Joondalup (Kendrew Crescent)	Two semesters	No	No selection criteria
Perth	Two semesters	No	No selection criteria



Location	Duration	Competitive	Selection criteria
Bunbury	One semester	Yes	<u>Academic achievement and work history</u>