



Diploma of Hospitality Management

National ID: SIT50422 | State ID: BHT4

Do you have a passion for people, paired with the drive to become a highly skilled specialist in the vibrant and dynamic field of hospitality?

Build your future as a manager in the hospitality industry with this nationally recognised qualification and gain a skillset that could take you around the globe.

Be guided from our team of expert lecturers who are industry professionals, as you learn to lead hospitality services. At the heart of hospitality is the people, and you'll gain management skills which will help you inspire your team, make decisions and solve problems, and build knowledge of how to enhance a customer experience.

You'll also be equipped with strong hospitality technical skills and be trained in a diverse range of areas from processing reservations, to food and beverage preparation, to general bar and restaurant service.

The hospitality, tourism and events industries are the world's largest employers and this course will give you a supervisory qualification to work in settings such as restaurants, cafes, nightclubs, pubs and in gaming, or at hotels in front-of-house areas including concierge and back-of-house areas such as housekeeping.

Gain these skills

- lead a diverse team
- financial management
- regulatory compliance
- rostering
- stock purchasing and control
- providing quality customer service
- managing workplace conflict
- workplace health and safety

Your qualification prepares you for roles such as:

Restaurant Manager | Hotel Service Manager | Bar Manager | Catering Operations Manager



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Course Overview



Location	Duration	Competitive	Selection criteria
Joondalup (Kendrew Crescent)	Three semesters	No	No selection criteria
Perth	Three semesters	No	No selection criteria



Location	Duration	Competitive	Selection criteria
Bunbury		Yes	<u>Academic achievement and work history</u>