



Certificate II in Retail Services

National ID: SIR20216 | State ID: BAA0

This qualification reflects the role of frontline retail team members who use a defined and limited range of operational skills to undertake workplace activities. They are involved in mainly routine and repetitive tasks and work under direct supervision of others. This qualification provides a pathway to work in a diverse range of retail settings including specialty retailers, supermarkets, department stores and quick service restaurants.

Your qualification prepares you for roles such as:

Sales Assistant

Further Study Option(s)

Certificate III in Retail

Certificate III in Hospitality

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Course Overview



Location	Duration	Competitive	Selection criteria
Bunbury	One semester	No	No selection criteria